

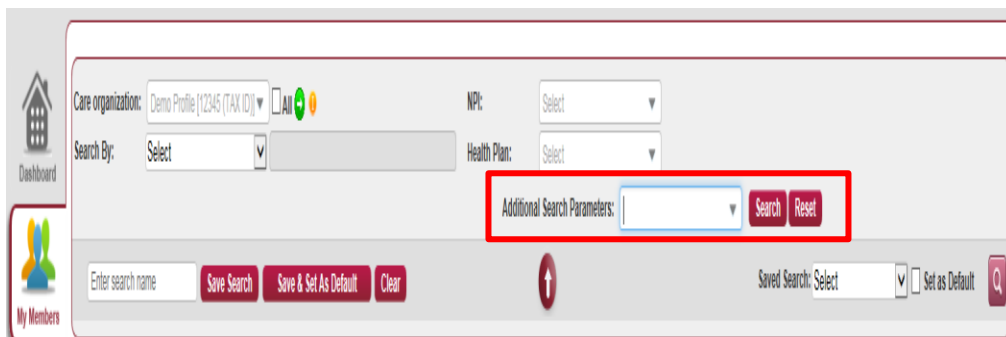
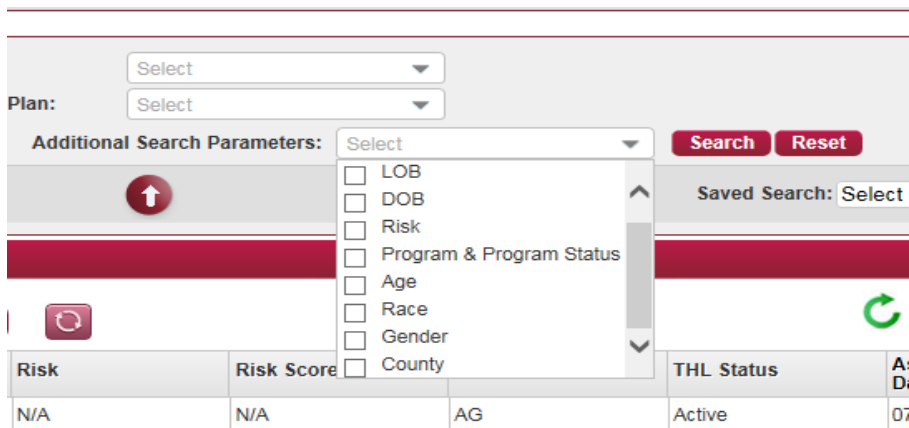
Care Coordination Tool Enhancements: September 2017

Please select a hyperlink to learn more about each enhancement:

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Use search parameters of Age, Race, Gender, and County to search for members

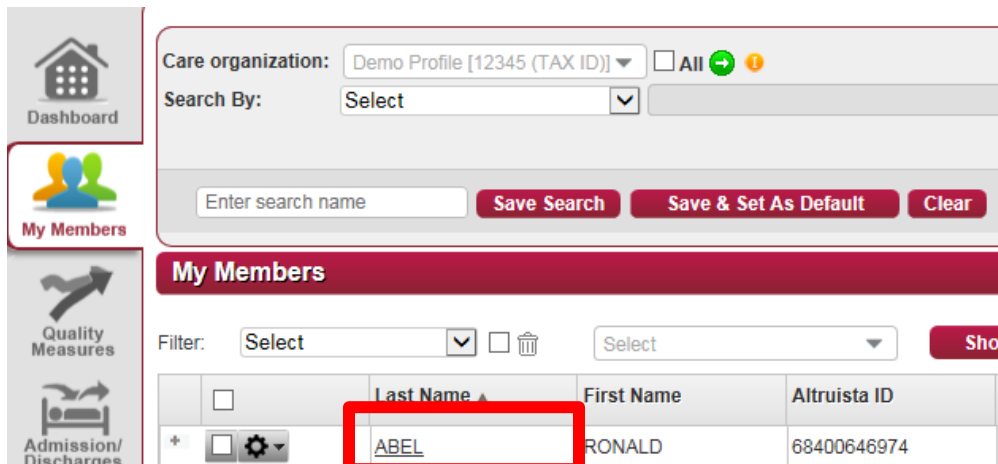
- Description:** Search parameters for Age, Race, Gender, and County have been added to the Additional Search Parameters drop-down list.
- Navigation:** Upon logging into the CCT, select the My Members tab. In the Global Search, select the Additional Search Parameters drop-down list. Members can now be searched by Age, Race, Gender, and County by selecting the appropriate option from the list.

Risk	Risk Score	AG	THL Status	A:
N/A	N/A	AG	Active	07

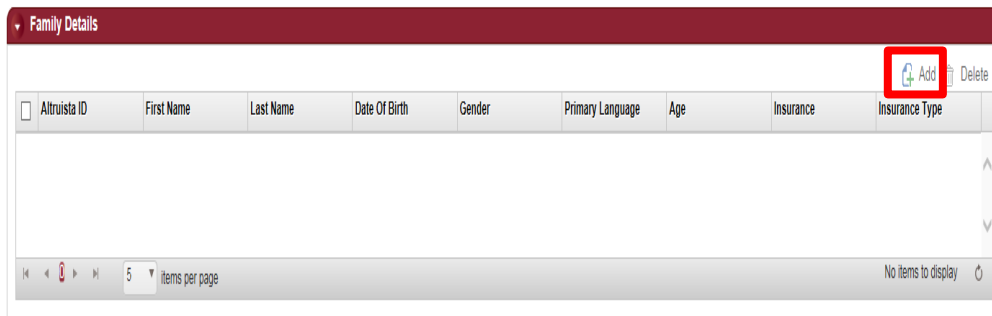
Display family members in the My Members tab

- Description:** Members who have interlinked family member records appear with a “+” icon next to their last names within the My Members tab. Upon clicking the “+” icon, users can view the interlinked family members’ information such as alerts, diseases, indicators, and risks. Family members are linked to a member manually using the Family Details accordion. **Note:** Only family members who are TennCare members within the same PCMH or Health Link can be interlinked to other members in the CCT.
- Navigation:** Upon logging into the CCT, select the My Members tab. In the Global Search, select a Care Organization from the drop-down list (this is your practice name), select the green arrow , and then select the search button.
 - To add family members, select a member’s name hyperlink to access the member summary page.

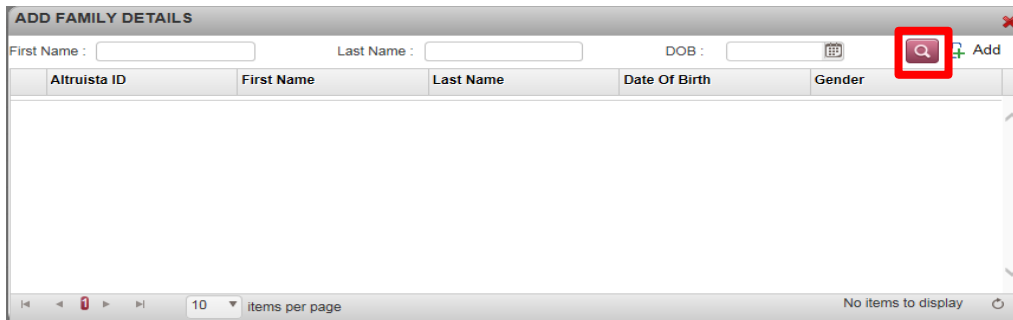


	Last Name	First Name	Altruista ID
+	ABEL	RONALD	68400646974

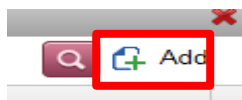
- Within Member Summary, scroll down to Family Details and click the arrow next to it to expand. Click on the +Add button on the right side.



- Enter the First and Last Name (or Date of Birth) of the family member to add, and then click on the search icon.



- Once the search results display, select the correct family member by clicking on the check box next to their Altruista ID column. Then select the +Add button.




- The family member is now interlinked with the selected member; information about the family member can then be viewed in the My Members tab by clicking on the "+" icon on the left side of the member's name.

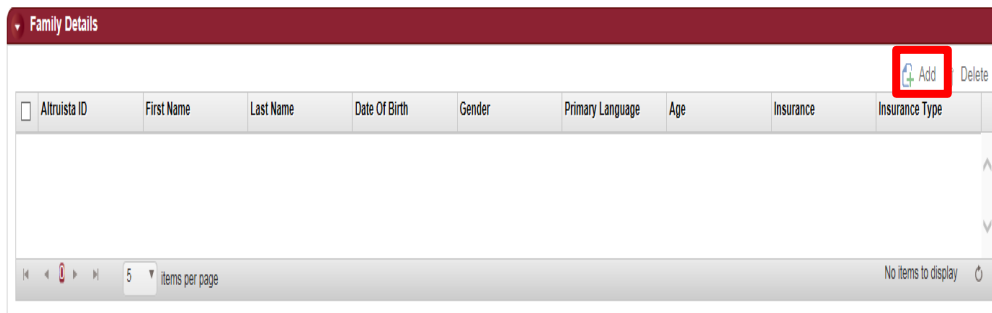


- A user then has the option to then select all family members using the Select All check box, then schedule appointments and view information about alerts, diseases, quality indicators, and risk for all family members at once.

Display family members in the Quality Measures tab

- **Description:** In Quality Measures tab of Population Health, the Members who have interlinked family member records appear with a “+” icon. Upon clicking the “+” icon, users can view information about the interlinked family members; this includes the status of the family members for the selected measure group and reporting year whereby users can also address the quality measures for the interlinked family members. Family members are linked to a member manually using the Family Details accordion. **Note:** Only family members who are TennCare members within the same PCMH or Health Link can be interlinked to other members in the CCT.
- **Navigation:** Upon logging into the CCT, select the Quality Measures tab. Select a Care Organization from the drop-down list within the Global Search, select the green arrow , then select the search button. **Note:** If you filter for a member by name or user ID, you will not be able to see the family link + icon next to the member’s name.

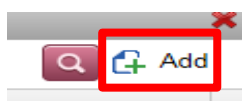
- To add family members, select a member's name hyperlink to access the member summary page.
- Within Member Summary, scroll down to Family Details and click the arrow next to it to expand. Click on the +Add button on the right side.




- Enter the First and Last Name (or Date of Birth) of the family member to add, and then click on the search icon.

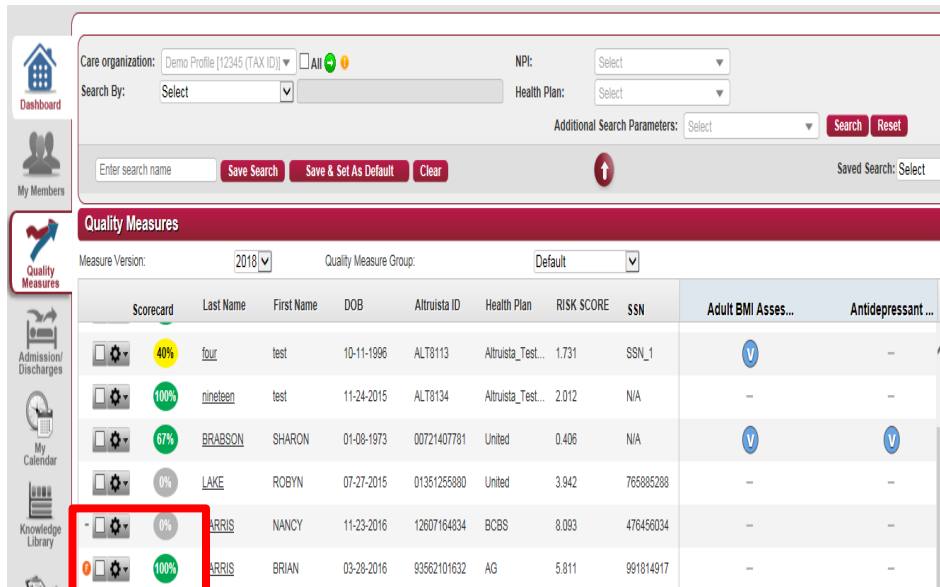


- Once the search results display, select the correct family member by clicking on the check box next to their Altruista ID column. Then select the +Add button.



- The family member is now interlinked with the selected member. Information about the family member can then be viewed in the Quality


Measures tab by clicking on the “+” icon on the left side of the member’s name which will display with an  icon for “Family”.

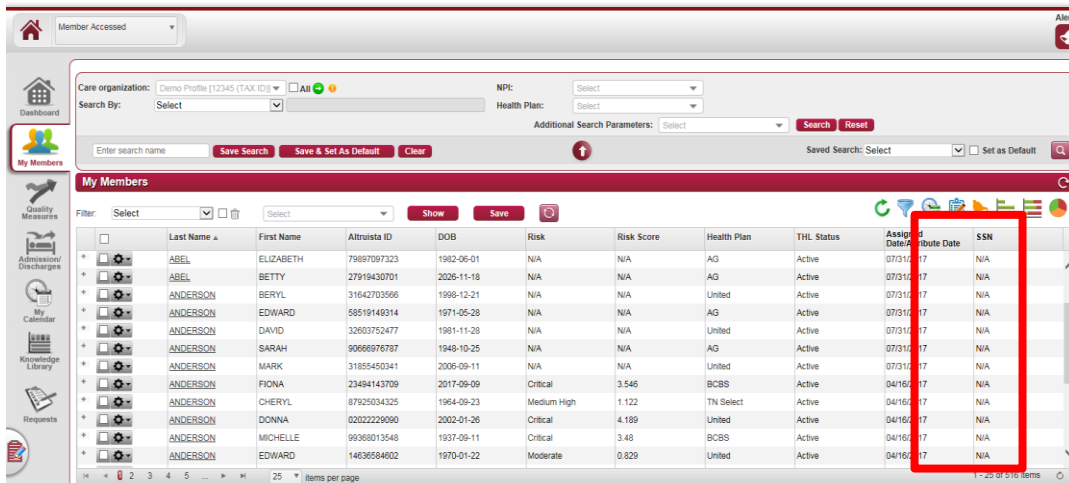


- A user then has the option to then select all family members using the Select All check box, then schedule appointments and view information about alerts, diseases, quality indicators, and risk for all family members at once.

Display attribution date in the My Members tab

- **Description:** Assigned Date/Attribute Date column in the My Members tab will display the date a member was attributed to the organization. This date reflects the date that the member was first attributed with your organization.
- **Navigation:** Upon logging into the CCT, select the My Members tab. Select a Care Organization from the drop-down list within the Global Search, select the green

arrow , then select the search button. Members will populate with their attributed dates listed in the Assigned Date/Attribute Date column.




Last Name	First Name	Altruista ID	DOB	Risk	Risk Score	Health Plan	THL Status	Assigned Date/Attribute Date	SSN
ABEL	ELIZABETH	79897097323	1982-06-01	N/A	N/A	AG	Active	07/31/17	N/A
ABEL	BETTY	27919430701	2026-11-18	N/A	N/A	AG	Active	07/31/17	N/A
ANDERSON	BERYL	31042703596	1998-12-21	N/A	N/A	United	Active	07/31/17	N/A
ANDERSON	EDWARD	58519149314	1971-05-29	N/A	N/A	AG	Active	07/31/17	N/A
ANDERSON	DAVID	32003752477	1981-11-28	N/A	N/A	United	Active	07/31/17	N/A
ANDERSON	SARAH	90666976787	1948-10-25	N/A	N/A	AG	Active	07/31/17	N/A
ANDERSON	MARK	31855450341	2006-09-11	N/A	N/A	United	Active	07/31/17	N/A
ANDERSON	FIONA	23484143709	2017-09-09	Critical	3.546	BCBS	Active	04/16/17	N/A
ANDERSON	CHERYL	87625034325	1964-09-23	Medium High	1.122	TN Select	Active	04/16/17	N/A
ANDERSON	DONNA	02022226900	2002-01-26	Critical	4.189	United	Active	04/16/17	N/A
ANDERSON	MICHELLE	99368013548	1937-09-11	Critical	3.48	BCBS	Active	04/16/17	N/A
ANDERSON	EDWARD	14636584902	1970-01-22	Moderate	0.829	United	Active	04/16/17	N/A

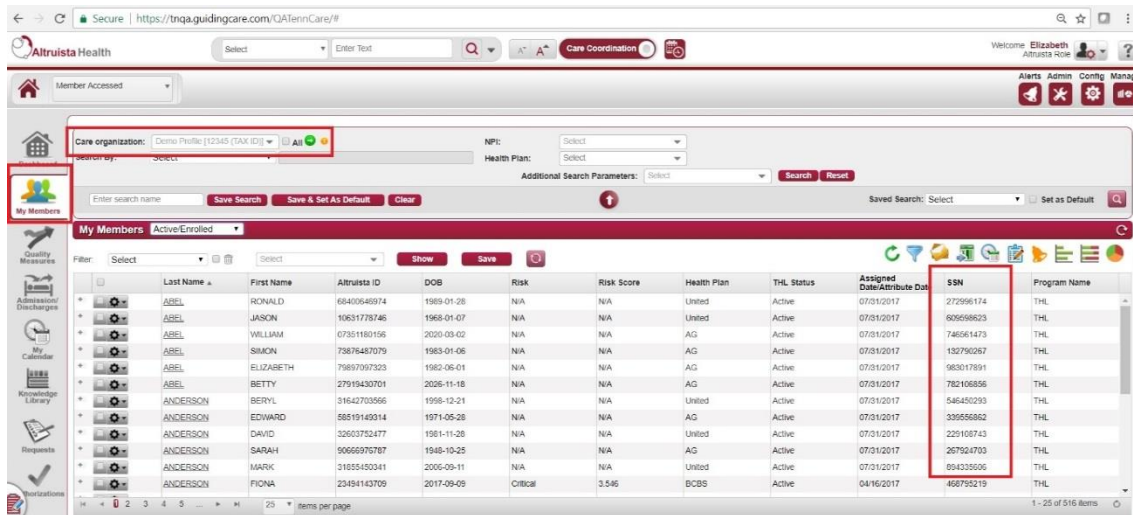
Assigned Date/Attribute Date
07/31/2017
07/31/2017
07/31/2017
07/31/2017
07/31/2017
07/31/2017
07/31/2017
04/16/2017
04/16/2017
04/16/2017
04/16/2017
04/16/2017

Display Social Security Number (SSN) in the My Members and Quality Measures tabs

- Description:** The SSN columns in the My Members and Quality Measures tab will display members' SSNs.
- Navigation:** Upon logging into the CCT, select the My Members or Quality Measures tab. Select a Care Organization from the drop-down list within the Global Search,



select the green arrow , then select the search button. Members will populate with their SSNs in the SSN column.

My Members View:



Last Name	First Name	Altruista ID	DOB	Risk	Risk Score	Health Plan	THL Status	Assigned Date/Attribute Date	SSN	Program Name
ABEI	JASON	10631778746	1968-01-07	N/A	N/A	United	Active	07/31/2017	272996174	THL
ABEI	WILLIAM	07351180156	2020-03-02	N/A	N/A	AG	Active	07/31/2017	605698623	THL
ABEI	SIMON	73878487079	1983-01-06	N/A	N/A	AG	Active	07/31/2017	746561473	THL
ABEI	ELIZABETH	79897097323	1982-06-01	N/A	N/A	AG	Active	07/31/2017	132790287	THL
ABEI	BETTY	27919430701	2026-11-18	N/A	N/A	AG	Active	07/31/2017	983017891	THL
ANDERSON	BERYL	31642703566	1958-12-21	N/A	N/A	United	Active	07/31/2017	782108856	THL
ANDERSON	EDWARD	58519149314	1971-05-28	N/A	N/A	AG	Active	07/31/2017	546450293	THL
ANDERSON	DAVID	32603752477	1961-11-28	N/A	N/A	United	Active	07/31/2017	339556862	THL
ANDERSON	SARAH	9066976787	1948-10-25	N/A	N/A	AG	Active	07/31/2017	229108743	THL
ANDERSON	MARK	31055450341	2005-09-11	N/A	N/A	United	Active	07/31/2017	267924703	THL
ANDERSON	PIONA	23494143709	2017-09-09	Critical	3.546	BCBS	Active	04/16/2017	694335606	THL

View claims data for members via View Summary

- Description:** Users can now view claims information for members via View Summary in the My Members tab.
- Navigation:** Upon logging into the CCT, select the My Members tab. Select a Care Organization from the drop-down list within the Global Search, select the green arrow , then select the search button. Use the cogwheel icon  on the left side of the member's last name to select "View Summary". Expand the "Claims" section to view claims data.

Claims

Search By: Type of Visit

From Date:

To Date:

Q

Q